



Organizational Leadership provides members with the opportunity to demonstrate knowledge around competencies in the leadership of an organization. This competitive event consists of an objective test. It aims to inspire members to learn about the different leadership concepts in the business environment.

Event Overview

Division: High School **Event Type:** Individual

Event Category: Objective Test, 100-multiple choice questions (breakdown of question by competencies

below)

Objective Test Time: 50 minutes

NACE Connections: Career & Self-Development

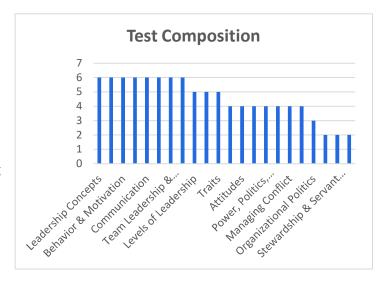
Objective Test Competencies

• Leadership Concepts

• Leadership Managerial Roles

 Leadership Behavior and Motivation

- Networking
- Communication Skills
- Leader/Follower Relations
- Team Leadership and Self-Managed Teams
- Strategic Leadership for Managing Crises and Change
- Levels of Leadership
- Leadership Theory
- Traits of Effective Leaders
- Personality Profile of Effective Leaders
- Leadership Attitudes
- Ethical Leadership
- Relationship Between Power, Politics, Networking, and Negotiation
- Coaching
- Managing Conflict
- Leadership and Team Decision Making
- Organizational Politics
- Charismatic and Transformational Leadership
- Stewardship and Servant Leadership
- Leadership in a Diverse Setting



Organizational Leadership



Region

Each chapter may enter two students in this event. Testing is school-site and proctored with careful monitoring to ensure the integrity of the test.

State

Top three (3) qualifiers of each region are eligible to compete at the State Leadership Conference.

National

Required Competition Items

Items Competitor Must Provide

- Sharpened pencil
- Fully powered device for online testing
- Conference-provided nametag
- Photo identification
- Attire that meets the FBLA Dress Code

Items FBLA Provides

- One piece of scratch paper per competitor
- Internet access
- Test login information (link & password)

Important FBLA Documents

Competitors should be familiar with the Competitive Events <u>Policy & Procedures Manual</u>, <u>Honor Code</u>, Code of Conduct, and <u>Dress Code</u>.

Eligibility

- FBLA membership dues are paid by 11:59 pm Eastern Time on March 1 of the current school year or prior to regional competition, whichever comes first.
- Members may compete in an event at the National Leadership Conference (NLC) more than once if they have not previously placed in the top 10 of that event at the NLC. If a member places in the top 10 of an event at the NLC, they are no longer eligible to compete in that event.
- Members must be registered for the RLC/SLC/NLC and pay the conference registration fee to participate in competitive events.
- Members must stay in an official FBLA hotel block to compete.
- Each chapter may submit two entries; each region may submit three entries; each state may submit four entries.
- Each competitor can only compete in one individual/team event and one chapter event (American Enterprise Project, Community Service Project, Local Chapter Annual Business Report, Partnership with Business Project) at the national level. RLC/SLC competitors may compete in one objective test/one performance event/ and one chapter event.
- Picture identification (physical or digital: driver's license, passport, state-issued identification, or school-issued identification) matching the conference nametag is required when checking in for competitive events.
- If competitors are late for their assigned objective test time, they will be allowed to compete with a five-point penalty until such time that results are finalized, or the accommodation would impact the fairness and integrity of the event.

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 Some competitive events start before the Opening Session of SLC/NLC. The schedules for competitive events are displayed in the local time of the NLC location. Competitive event schedules cannot be changed.

Recognition

• The number of competitors will determine the number of winners. The maximum number of winners for each competitive event is 10/NLC; 5/SLC; 3/RLC.

Event Administration

- This event is an objective test administered online at the RLC/SLC/NLC.
- No reference or study materials may be brought to the testing site.
- No calculators may be brought into the testing site; online calculators will be provided through the testing software.

Tie Breaker

 Ties are broken by comparing the correct number of answers to 10 pre-determined questions on the test. If a tie remains, answers to 20 pre-determined questions on the test will be reviewed to determine the winner. If a tie remains, the competitor who completed the test in a shorter amount of time will place higher.

Americans with Disabilities Act (ADA)

 FBLA meets the criteria specified in the Americans with Disabilities Act for all competitors with accommodations submitted through the conference registration system by the registration deadline.

Penalty Points

- Competitors may be disqualified if they violate the Code of Conduct or the Honor Code.
- Five points are deducted if competitors do not follow the Dress Code or are late to the testing site.

Electronic Devices

 Unless a pre-approved accommodation is in place, all cell phones, smart watches, and headphones must be turned off and put away before competition begins. Any visibility of these devices will be considered a violation of the Honor Code.

Study Guide: Competencies and Tasks

A. Leadership Concepts

- 1. Explain why leadership is important.
- 2. Define leadership.
- 3. Explain how self-assessment is used to determine leadership potential.
- 4. Describe characteristics of leaders (initiative, ability to function independently, follow-through, ethics, and ability to respond to ambiguity and change, resiliency, positive attitude, confidence, record of excellence).

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B. Leadership Managerial Roles

- 1. Describe interpersonal roles for managerial leadership.
- 2. Explain informational roles for managerial leadership.
- 3. Describe decisional roles of managerial leaders.
- 4. Understand the importance of effective research for leadership decisions.
- 5. Appreciate the perspectives of other individuals within an organization.
- 6. Explain how successful leaders use reflection and application for future challenges.
- 7. Explain the importance of analyzing situations to gain a more comprehensive understanding.
- 8. Explain how leaders connect individual thinking with systems thinking.
- 9. Explain the importance of evaluating different alternatives to make the best decisions.
- 10. Describe how leaders generate new ideas by expanding their thinking beyond convention.
- 11. Explain how problem solving and decision making are key duties for leaders.
- 12. Explain how self-understanding (personal values, personal contributions, scope of competence) determines leadership capabilities.

C. Leadership Behavior and Motivation

- 1. Compare leadership styles.
- 2. Explain the difference between job-centered and employee-centered behavior.
- 3. Explain the motivation process for leadership.
- 4. Compare and contrast motivation theories.
- 5. Define Maslow's Hierarchy of Needs Theory.
- 6. Explain the need for individuals to balance professional and personal needs.
- 7. Define the Equity Theory, Expectancy Theory, Reinforcement Theory, and Goal-Setting Theory for motivation.

D. Networking

- 1. Define professional networking.
- 2. Explain the relationship between professional networking and leadership.
- 3. Explain the leadership advantages of forming professional networks.
- 4. Describe the power of productive interpersonal interaction.
- 5. Describe characteristics of productive leaders (appropriate interaction with others, empathy, mentoring, helping others, motivation, empowerment, feedback, supervision, collaboration, and other's contributions).

E. Communication Skills

- 1. Explain how successful leadership is based upon solid communication.
- 2. Define the elements of the communication process (sender, receiver, message, and feedback).
- 3. Explain common approaches to getting feedback on messages.
- 4. Explain the power of nonverbal communication.
- 5. Explain the role of conflict negotiation for groups.
- 6. Explain the importance of listening skills.

F. Leader/Follower Relations

- 1. Define the Leader-Member Exchange (LMX) Theory.
- 2. Describe how group dynamics impact team building for leadership.
- 3. Explain strategies for developing positive leader-member relations.
- 4. Explain the importance of effective leader feedback.
- 5. List characteristics of an effective follower.
- 6. Explain the dual role of being a leader and a follower.
- G. Team Leadership and Self-Managed Teams

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- 1. Explain the use of teams in organizations.
- 2. Explain the difference between a group and a team.
- 3. Explain advantages and disadvantages of teamwork.
- 4. Describe characteristics of effective teams and the role of leadership.
- 5. Differentiate characteristics of different teams (functional, cross-functional, and self-managed).
- H. Strategic Leadership for Managing Crises and Change
 - 1. Explain the need to analyze the environment to form a strategic vision.
 - 2. Explain the importance of mission statement, objectives, and strategic planning/implementation for leadership.
 - 3. Explain the importance of evaluating leadership strategies.
 - 4. Explain the need for leadership in crisis situations.
 - 5. Define crisis management.
 - 6. List the five-step process for crisis management (risk identification, risk assessment and ranking, risk reduction strategies, crisis prevention simulations, crisis management).
 - 7. Recognize the need for change.
 - 8. Understand why people resist change.
 - 9. Define the change process.
 - 10. Explain the mission, vision, goals, plan, and organization for making leadership decisions.

I. Levels of Leadership

- 1. Explain individual leadership.
- 2. Describe leadership within a group.
- 3. Define organizational leadership.
- 4. Describe interrelationships among individual, group, and organizational leadership.

J. Leadership Theory

- 1. Describe leadership theory.
- 2. Explain application of leadership theory.
- 3. Explain leadership skill development and the need for flexibility.

K. Traits of Effective Leaders

- 1. Define traits of effective leaders.
- 2. Explain how leadership traits can be acquired.
- L. Personality Profile of Effective Leaders
 - 1. Explain the Achievement Motivation Theory.
 - 2. Define the Leader Motive Profile.
 - 3. Explain how self-assessment is used to determine leadership qualities.

M. Leadership Attitudes

- 1. Differentiate Theory X and Theory Y styles of leadership.
- 2. Explain how attitudes influence leadership styles.
- 3. Explain the Pygmalion Effect on Leadership.

N. Ethical Leadership

- 1. Explain ethical leadership behavior.
- 2. Explain how personality traits and attitudes, moral development, and the situation affect ethical behavior.
- 3. Describe how people justify unethical behavior.
- 4. Describe simple guides to ethical behavior.
- 5. List characteristics of ethical leaders.
- O. Relationship Between Power, Politics, Networking, and Negotiation

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- 1. Describe sources of power for leaders.
- 2. Explain types of power, influencing tactics, and ways to increase personal power.

P. Coaching

- 1. Explain the relationship between coaching and leadership.
- 2. Describe why criticism does not work.
- 3. Explain how mentoring is used to prepare future leaders.

Q. Managing Conflict

- 1. Describe conflict management styles.
- 2. Define conflict resolution and mediation.
- R. Leadership and Team Decision Making
 - 1. Describe the difference between leader-centered and group-centered decision making.
 - 2. Explain the difference between individual and team decision making.

S. Organizational Politics

- 1. Explain the nature of organizational politics.
- 2. Explain the relationship between political behavior and leadership.
- T. Charismatic and Transformational Leadership
 - 1. Describe factors that determine personal meaning.
 - 2. Describe characteristics of charismatic leaders.
 - 3. Explain the effects of charismatic leadership.
 - 4. Define attributes and behaviors for transformational leadership.

U. Stewardship and Servant Leadership

- 1. Explain the nature of stewardship and servant leadership.
- 2. Describe the framework for stewardship and servant leadership.

V. Leadership in a Diverse Setting

- 1. Understand the power of culture.
- 2. Differentiate characteristics of low-performance and high-performance culture.
- 3. Describe how leaders are culture creators.
- 4. Explain how culture, values, diversity, and the learning organization influence the role of leaders.
- 5. Define diversity and explain the importance of inclusion for decision making.
- 6. Explain the importance of social responsibility.