

Apple Certified Support Professional Examination

Credential Source

Name	Apple, Inc.
Web Site	https://training.apple.com/
Contact Information	Jena Collins jenahc@apple.com Torie Anderson torie@apple.com

Credential Contractor

Name	Same as source
Contact Information	Same as source

Test Administration

Test Site	School: Online
Can the instructor take this test?	Yes
Details	https://www.learnquest.com/apple-certification-20170325.aspx?sc=high-macos
Number of Test Items	100
Time Allowed	150 minutes
Passing Score	75%
Cost	\$250
Additional Information	
Accommodations	Students with disabilities <ul style="list-style-type: none">• Time of day• Planned breaks during test• Test location• Adaptive or special furniture• Special lighting• Written directions accompanying oral directions• Specific verbal prompts• Amplification equipment• Large-print test• Read-aloud test• Interpreting/transliterating testing directions• Interpreting/transliterating the test• Examiner records responses• Word processor or word processor with speech-to-text• Augmentative communication device• Dictation using a recording device English Learners <ul style="list-style-type: none">• Dictation to scribe• Examiner records responses• Flexible schedule

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| | <ul style="list-style-type: none">• Read-aloud test• Test directions delivery |
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Possible Preparatory Courses

Cybersecurity Fundamentals (6302/36 weeks)

Cybersecurity Systems Technology (8628/36 weeks, 140 hours)

Cybersecurity Systems Technology, Advanced (8629/36 weeks, 280 hours)